

MARINE LIFE PRIVATE TOURS FAQ

- Guided Groups- groups must be same family, household or cohort family, which will not require social distancing between members
- All visits must be booked online. The Sea Life Caverns experience will be 45 minutes. Guests will be able to book the same day as their visit to WEM up to an hour before a scheduled program start time if available.
- Guest will have the opportunity to touch invertebrates and sharks, sanitization must occur before and after touching the animals.
- Guest will have a 15-minute penguin presentation and an interpretive tour of Sea Life Caverns where they will learn about sharks, sea turtles and invertebrates.

Time slots available

THURSDAY-MONDAY

(closed Tuesday and Wednesday)

10:00AM
11:15AM
1:00PM
2:15PM
3:30PM

Rates:

- up to 5 people - \$60 + GST
- up to 10 people - \$120 + GST

Please note: Children 13 months and older are considered group participants, only infants 12 months and younger are free and are not counted as participants in a group.

Guest will meet their Interpreter at the Sea life caverns entrance, interpreter will arrive 5 - 10 minutes before the start of the program so guests can present tickets for proof of purchase and an introductory orientation.

Orientation:

- Review check list for COVID – Marine Life reserves the right to refuse entry to any guest displaying symptoms
- What animals live in Marine Life and ask what the guests are interested in seeing for a more personal tour and allows for adaptability
- How to touch the animals, and sanitizing procedures

Orientation (continued):

- Sink is available for guest to rinse with water only – this is required for touching invertebrates and bamboo sharks.
- Hand sanitizer is applied before and touching all reptiles.

Safety guidelines:

- Furniture and exhibits will be relocated to allow more open space for the group
- Guest may wear a mask; however, it will not be mandatory during photo opportunities
- Staff members will maintain 2M apart from the guest and when handling reptiles Education staff will wear a face shield at all times.
- Designated spaces will be delineated on the caverns floor for the group and the animal care staff.
- Guest will be greeted by the Education Staff member at the Sea life caverns entrance, guest must sanitize their hands (60% alcohol hand sanitizer).

