

GALAXYLAND Q&A

What is Galaxyland doing to ensure safety for all guests?

Above and beyond our safety practices Galaxyland has put together the following safety protocols for everyone's safety and enjoyment.

- Directional and safety signage throughout the park.
- Reminders to adhere to guidelines set Alberta Health Services and Government of Alberta regarding physical distancing and safe practices while you are in public spaces.
- Physical distancing has been implemented throughout Galaxyland as we have significantly reduced our guest capacity.
- Face mask is required on rides and general areas in the facility.
- We will be enforcing the use of hand sanitizer prior to entering Galaxyland and as guests enter each ride to maintain proper hand hygiene.
- Additional hand sanitizing stations have been installed throughout the park

Please note there is no re-entry into Galaxyland upon admission.

Galaxyland will be operating as a cashless facility (only exact change will be accepted for cash payments). Credit and Debit will be accepted on site.

Please book tickets in advance online at wem.ca/tickets

Will guests be required to wear a mask at Galaxyland?

Yes all guests will be required to wear a mask while in the facility and while on the rides at all times in order to adhere to AHS requirements.

Will all rides, attractions and concession be open?

Below is a list of ride openings and closures. Please note that ride operating status is subject to change without notice based on maintenance and AHS operating requirements. Stardust Mini Doughnuts and Galaxy Treats will be the only concessions open with a limited menu.

Please note, outside food is not permitted inside Galaxyland.

Open

35th Aero Squadron	Galaxy Orbiter
Auto Sled	Lazer Vault
Carousel	MotoJump
Cosmic Spinner	Quirks in the Works
Cosmo's Space Derby	Solar Spinner
Dragon Wagon	Swing of the Century
Galactic Rodeo	Time Freak
Galaxy Express	

Closed

Balloon Race	Haunted Castle
Cosmic Bounce	Mindbender
Flying Galleon	Ropes Quest
Fun House	Space Shot
Galaxy Kids Play Park	Zero Gravity
Galaxy Quest	Wall games
Havoc	

Is there a capacity limit for Galaxyland?

Galaxyland has significantly reduced capacity of the park to ensure all precautionary measures are effectively implemented. To allow guests more flexibility to visit the park on their day of choice, we have adjusted our operational hours to run 4-hour sessions each day of the week. Tickets must be purchased in advance through our webstore as each operational session has limited park capacity.

Please visit wem.ca/tickets for available time slots.

What days and hours will Galaxyland be open?

Galaxyland will be open 7 days a week:

MONDAYS • 11AM – 3PM

FRIDAYS & SATURDAYS • 4 – 8PM

TUESDAYS • 3 – 7PM

SUNDAYS • 3 – 7PM

WEDNESDAYS • 11AM – 3PM

STAT HOLIDAY • 12 – 4PM

THURSDAYS • 3 – 7PM

Tickets must be purchased in advance through our webstore as each operational session has limited park capacity. Choice passes and complimentary passes can be redeemed online or at the admission gate.

Are tickets available for purchase onsite?

Due to limited park capacity during operational sessions, tickets must be purchased in advance through our online webstore. Please visit wem.ca/tickets for available time slots.

If you are having troubles purchasing your tickets online, please contact (780) 444-5321.

Are group bookings and birthday parties still available upon opening?

Group bookings are currently unavailable for groups of 15 or more to ensure social distancing and reduced capacity practices are met to ensure safety and comfort for all guests.

What is the cost for admission to Galaxyland?

GENERAL ADMISSION \$30

TODDLER TIME SINGLE DAY PASS* \$25

GALAXYLAND SEASON PASS* \$80

All prices subject to 5% GST

*Valid September 8, 2020 through June 17, 2021. Rate for Toddler Time only. Not valid on stat holidays, school breaks and high season. Please contact Waterpark Guest services at 780-444-5313 for more details.