

MARINE LIFE PRIVATE TOURS FAQ

- Guided Groups- groups must be same family, household or cohort family, which will not require social distancing between members
- All visits must be booked online. The Sea Life Caverns experience will be 45 minutes. Guests will be able to book the same day as their visit to WEM up to an hour before a scheduled program start time if available.
- Guest will have the opportunity to touch invertebrates and sharks, sanitization must occur before and after touching the animals.
- Guests will get an interpretive tour of Sea Life Caverns where they will learn about sharks, sea turtles and invertebrates.

Time slots available Tuesday - Saturday

10:00AM
11:15AM
1:00PM
2:15PM
3:30PM

Rates:

- up to 5 people - \$60 + GST
- up to 10 people - \$120 + GST
 - 11 to 15 - \$180+GST
 - 16 to 20 - \$240+GST

Guest will meet their Interpreter at the Sea life caverns entrance, interpreter will arrive 5 - 10 minutes before the start of the program so guests can present tickets for proof of purchase and an introductory orientation.

Orientation:

- Review check list for COVID – Marine Life reserves the right to refuse entry to any guest displaying symptoms
- What animals live in Marine Life and ask what the guests are interested in seeing for a more personal tour and allows for adaptability
 - How to touch the animals, and sanitizing procedures
- Sink is available for guest to rinse with water only – this is required for touching invertebrates and bamboo sharks.
- Hand sanitizer is applied before and touching all reptiles.

Safety guidelines:

- Furniture and exhibits will be relocated to allow more open space for the group
- Guest may wear a mask; however, it will not be mandatory during photo opportunities
- Staff members will maintain 2M apart from the guest and when handling reptiles Education staff will wear a face shield at all times.
- Social distancing signage will be around the caverns for the safety of guests and animal care staff
- Guest will be greeted by the Education Staff member at the Sea life caverns entrance, guest must sanitize their hands (60% alcohol hand sanitizer).

