

WORLD WATERPARK Q&A

What is World Waterpark doing to ensure safety for all guests?

Above and beyond our safety practices World Waterpark has put together the following safety protocols for everyone's safety and enjoyment.

- Directional and safety signage throughout the park
- Reminders to adhere to guidelines set Alberta Health Services and Government of Alberta
- Physical distancing has been implemented throughout World Waterpark as we have significantly reduced our guest capacity
 - Seating areas have been rearranged to ensure the comfort of all guests
 - We encourage all guests visiting World Waterpark to wear a face mask in all non-aquatic environments, wearing a face mask is strictly prohibited when using water slides or pools.
 - We will be enforcing the use of hand sanitizer prior to entering World Waterpark and proper hand hygiene
- Additional hand sanitizing stations have been installed throughout the park

Will all attractions and concession be open?

All attractions will be open with the exception of the hot tubs, SkyFlyer Zipline, Slideboarding and FlowRider. Beachview Snacks and Beachview Bar will be the only concessions open with a limited menu. Please note, outside food is not permitted inside World Waterpark.

Open

Blue Bullet
Blue Thunder Wave Pool
Caribbean Cove
Caribbean Cruiser
Corkscrew
Cyclone
Dolphin Kiddie Pool
Howler
Nessie's Revenge
Sky Screamer Extreme
Splash Pad
Sun Runner
Tropical Typhoon
Twister
Beachview Snacks
Beachview Bar

Closed

Double Hot Tubs
FlowRider
Single Hot Tub
Slideboarding
SkyFlyer Zipline
Coconut Grove Kitchen
Pina Colada Bar
Tiki Dog



Is there a capacity limit for World Waterpark?

World Waterpark has significantly reduced capacity of the park to ensure all precautionary measures are effectively implemented. To allow guests more flexibility to visit the park on their day of choice, we have adjusted our operational hours to run two 4-hour sessions each day of the week. Tickets must be purchased in advance through our webstore as each operational session has limited park capacity.

Please visit wem.ca/tickets for available time slots.

What days and hours will World Waterpark be open?

World Waterpark will be open 7 days a week

MONDAY- FRIDAY | 10AM-2PM

SATURDAY & SUNDAY | 330-730PM

STAT HOLIDAY | 10AM-2PM & 330-730PM

Tickets must be purchased in advance through our webstore as each operational session has limited park capacity.

Please visit wem.ca/tickets for available time slots. If your planning on visiting World Waterpark after September 7th, please visit wem.ca/play/attractions/world-waterpark/hours

Will lockers and changerooms be available?

Yes, lockers and changerooms will be available. Please practice physical distancing while inside the changerooms. We have blocked off specific amenities inside changerooms to promote physical distancing. We encourage all guests visiting World Waterpark to wear a face mask in all non-aquatic environments.

Are tickets available for purchase onsite?

Due to limited park capacity during operational sessions, tickets must be purchased in advance through our online webstore. Please visit wem.ca/tickets for available time slots. If you are having troubles purchasing your tickets online, please contact (780)444-5321.

Will daily tube rentals and rental spaces be available for purchase?

Yes, tubes and rental spaces will be available for purchase. For rental spaces, due to the limited capacity of World Waterpark, we highly recommend booking your visit as early as possible to ensure your desired rental space is reserved as there are limited quantities available. Please visit wem.ca/tickets for available time rental spaces. Daily tube rentals will be available for purchase on-site when your admission is processed at the entrance of World Waterpark or at Sharky's Supply Shack. All tubes are sanitized after each use.



Are group bookings and birthday parties still available upon opening?

Group bookings are currently unavailable for groups of 15 or more to ensure social distancing and reduced capacity practices are met to ensure safety and comfort for all guests.

What is the cost for admission to World Waterpark?

1. General Admission (48"/122cm and taller) \$49 +GST
2. Under 48"/122cm \$39 +GST
3. Seniors (55+) \$10 off General/Under 48 admission
4. Guests with Disabilities \$10 off General/Under 48 admission

Will daily towel rentals be available?

Yes, daily towel rentals will be available for \$3.00+GST

How far in advance will I have to book my tickets or reserve a rental space?

We highly recommend booking your visit as early as possible to avoid ensure your desired rental space and/ or tickets are reserved as there are limited quantities available. With limited capacity inside World Waterpark, all tickets and rental spaces must be purchased in advance through our webstore. Please visit wem.ca/tickets for available time slots and rental spaces. Spaces are available for booking up until September 7, 2020.

*Please note there is no re-entry into World Water Park upon admission. World Waterpark will be operating as a cashless facility. Credit and Debit will be accepted on site. Please book tickets in advance online at wem.ca/tickets

